



University of Connecticut
Division of Student Affairs

Health Services

Fall 2009 Student Health Services
UPDATE

Beginning Monday, August 31, 2009, Student Health Services (SHS) will institute a fee-for-service business model. While this will mean some changes in our billing practice, SHS remains committed to providing quality care to UConn's students. Please review the following so you are fully aware of the changes and your responsibilities.

Major Change

Most SHS office visits will incur a charge similar to your physician's office.

This will replace the \$10 access fee

(Exemptions include: appointments at Counseling & Mental Health, Wellness & Prevention & some Core Services)

The following insurance companies are considered SHS participating providers:
Anthem Blue Cross/Blue Shield (BC/BS) and its affiliates, Cigna, Aetna, Healthnet, & Connecticare

How does this effect you?

- ❖ Insurance from a participating provider
 - Co-payment and/or deductibles will be student's responsibility.
 - SHS will submit claims directly to the insurance company for you
 - Student is responsible for providing accurate insurance information at time of visit
 - Any unpaid claims due to lapse in coverage, non-covered services or deductibles are the responsibility of the student.

- ❖ Insurance from a NON-participating provider
 - Student is responsible for all fees associated with services
 - Upon request, SHS will provide an itemized statement for the student to use to submit to the insurance carrier for reimbursement
 - Student may seek medical attention from an off campus facility that may accept their insurance

Accredited by



Accreditation Association
for Ambulatory Health Care, Inc.

Any charges deemed the student's responsibility can be paid via cash, check, or Husky Bucks at the 'Check In' window or opted to be put on the fee bill.

We anticipate accepting credit cards in the near future.

An Equal Opportunity Employer

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Thank You!
SHS Business Office